

2020 - 2021 Cadillac CT4-V CT5-V: Service Bulletin: #21-NA-091: Information on Normal Rearview Camera Display Operation - Flashing Diamond - Spot - or UFO like image on Rear View Camera Display - (Apr 13, 2021)

#21-NA-091: Information on Normal Rearview Camera Display Operation - Flashing Diamond - Spot - or UFO like image on Rear View Camera Display - (Apr 13, 2021)

Subject: Information on Normal Rear View Camera Display Operation - Flashing Diamond - Spot - or UFO like image on Rear View Camera Display

This bulletin replaces PIT5799A. Please discard PIT5799A.

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Cadillac	CT4	2020	2020	—	—	—	—
	CT5		2021				
	Escalade						
	Escalade ESV						
Chevrolet	Bolt EV	2020	2020				
	Corvett		2021				

e

Silverad

o 1500

Silverad

o 2500

HD/350

0HD

Tahoe

Suburba

n

GMC

Sierra

2020

2021

1500

Sierra 2

500HD/

3500H

D

Yukon

Yukon

XL

Involved Region or Country

North America, Uzbekistan, Russia, Middle East, Israel, Palestine, Chile, Colombia, Ecuador, Paraguay, Peru, Korea, Thailand, Brazil

Additional Options (RPOs)

Equipped with UVI, UVS or UV2

Condition

Some customers may comment on a flashing light present on the radio display when in Reverse and with the rear view camera on, usually is

corrected by an ignition cycle.





Correction

Please communicate to the customer that the rear view camera system and radio display are functioning as designed and this is a normal condition of their vehicle. Please share this information with the customer, including a copy of this bulletin.

Technicians should verify that no other conditions are present and return the vehicle to the customer.

Version

1

Modified

Released April 13, 2021

Online URL:

<https://www.cadillacvnet.com/knowledge-base/article/2020-2021-cadillac-ct4-v-ct5-v-service-bulletin-21-na-091-information-on-normal-rearview-camera-display-operation-flashing-diamond-spot-or-ufo-like-image-on-rear-view-camera-display-apr-13-2021-62.html>