

2019 - 2020 Cadillac CT6-V: Service Bulletin: #19-NA-275: Moan Type Noise Heard During Low Speed Maneuvers - (Sep 29, 2020)

#19-NA-275: Moan Type Noise Heard During Low Speed Maneuvers - (Sep 29, 2020)

Subject:				Moan Type Noise Heard During Low Speed Maneuvers			
Brand:	Model:	Model Year:		Breakpoint:		Engine:	Transmis
		from	to	from	to		sion:
Cadillac	CT6-V	2019	2020	—	—	4.2L (RPO LTA)	—

Involved Region or Country
Additional Options (RPOs)

North America, Middle East
Equipped with BRAKE LINING-
PERFORMANCE DRIVING (RPO
JE2)

Condition

Some customers may comment on a moan type noise being heard during low speeds maneuvers.

Note: This noise is most likely to be heard during light brake pedal pressure and/or releasing the brake pedal.

Cause

This condition may be caused by the high performance track-capable brake

Correction

lining generating high brake torque during a brake event.

If the noise concern on the vehicle matches the sound in the audio file shown above, replace the upper control arms. Refer to *Upper Control Arm Replacement* in SI.

Parts Information

Causal Part	Description	Part Number	Qty
X	UPPER CONTROL ARM DRIVER SIDE	84836699	1
	UPPER CONTROL ARM PASSENGER SIDE	84836698	

Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
8033030	Upper Control Arm Replacement	Use Published Labor Operation Time

Version

1

Modified

Released September 29, 2020

Online URL:

<https://www.cadillacvnet.com/knowledge-base/article/2019-2020-cadillac-ct6-v-service-bulletin-19-na-275-moan-type-noise-heard-during-low-speed-maneuvers-sep-29-2020-35.html>