

2018 - 2019 Cadillac ATS-V - CTS-V: Service Bulletin: #20-NA-054: Rear View Camera Guidance Lines Dim After Radio Replacement or Programming

#20-NA-054: Rear View Camera Guidance Lines Dim After Radio Replacement or Programming - (Mar 3, 2020)

Subject: Rear View Camera Guidance
Lines Dim After Radio
Replacement or Programming

Brand:	Model:	Model Year: from to	VIN: from to	Engine:	Transmissi on:
Cadillac	ATS CTS XTS	2018 2019			
GMC	Terrain	2018 2018			

Involved Region or Country
Additional Options (RPOs)

North America

Equipped with Infotainment system IOS, IOT,
or IOU

Condition

Some customers, after having radio replacement
or radio reprogramming, may report that the
Rear-View Camera (RVC) guidance lines are
not as bold as previously viewed, that they are
faint, see-through, thinner, dim, or translucent;
and they used to be more visible. A comparison
between similar vehicle models may, or may not,
show a difference in rear view camera guidance
line appearance.

Original design:

New design:

Cause

This may be caused by installing calibration files released in mid-2018 during radio replacement or reprogramming of the radio. The change to increase translucency was done to prevent the lines from obstructing objects in the field-of-view.

Correction

Do not attempt repairs. The thinner, lighter appearance of RVC guidance lines is operating to design intent.

Version

1

Modified

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